

Insurance Companies – Direct Claims Reporting

Below is a list of insurance companies to help guide you during your claims process. If your company isn't listed, please contact us during our normal business hours for additional help.

A

ACE USA

Phone: 800-982-9826

Fax: 678-795-4081

24-hour line: 800-523-9254

Property Claim Fax: 215-640-5057

<http://www.acegroup.com/us-en/claims-information/>

E-Mail: ACEClaimsFirstNotice@acegroup.com

Irwin Siegel ACE Addictive Treatment & Behavioral Healthcare Program

Auto, GL, & Property

Phone: 866-568-1834

Fax: 800-763-7376

Email: irwinsiegel@firstnotice.com

Crime

Mail: ACE USA Claims, PO Box 5105, Scranton, PA 18505-0518

Fax: 877-746-4641

Email: aceclaimsfirstnotice@acegroup.com

Professional Liability

Mail: ACE USA Claims, PO Box 25158, Lehigh Valley, PA 18002

Fax: 866-201-7391

Email: medicalriskfirstnotice@acegroup.com

AFC Insurance

Phone: 866-536-4246

Fax: 877-650-1284

Email: preferred reporting: claims@afcins.com

Auto Claims: See York Risk

(ARM) Affirmative Risk Management

Phone: (501) 228-0900

Fax: (501) 228-0967

Email: Claims@armusa.net

AIG Aerospace

Phone: (800)523-5266

Email: aerospaceclaimsphoenix@aig.com

AIG Personal Accident Claims Department

Phone: (800) 551-0824
 Fax: (866) 893-8574

Mailing Address:

AIG
 Personal Accident Claims Department
 PO Box 25987
 Shawnee Mission, KS 66225

AIG (Chartis) Primary Claims-Workers Compensation

Phone: (877)399-6442
 Workers Compensation Dr. list- www.aig.com/intellirisk

AIG Student Accident

Phone: 800-551-0824
 Fax: 866-893-8574

AIG Transport Truck Insurance Group

Phone: 800-426-3168
 Fax: 866-797-1077
 24-hour line: 800-241-2541
 Email: atpcnewloss@aig.com

All Risks

Phone: (877)275-9578
 Fax: (410)741-3265
 Email: clmrpt@allrisks.com

Allianz Inland Marine & Property Reporting

Phone: (800) 558-1606
 Fax: (888) 323-6450
 Email: NewLoss@ages.allianz.com

Mailing Address:

Allianz Global Corporate & Specialty
 ATTN: PNOL Claims Units
 One Progress Point Parkway, 2nd Floor
 O'Fallon, MO 63368

Allstar Financial

See National Transportation Adjusters

Allstate

Phone: 800-255-7828
 Fax: 866-447-4293
<http://www.allstate.com/claims.aspx>

American Bankers Insurance

Phone: 800-245-1505
 Fax: 800-245-4170

American Collectors Insurance Phone: 800-360-2277
Fax: 856-779-7289
Email: claims@americancollectors.com
<http://www.americancollectors.com/>

American Commerce Reporting Phone: 1-877-224-5677
Follow Up Phone: 1-877-224-5677
Fax: 508-949-9530
<https://www.mapfreinsurance.com/b2cwebapp/acic/newJersey>
Email: claims@commercelandet.net

American European By Email: firstreporting@aeiginsurance.com
By Phone: 1-800-541-1728
By Fax: 1-856-779-0719
Alternate Fax: 1-856-779-6906
1-856-779-6927
Mail: P.O. Box B, Cherry Hill, NJ 08034-0013
<http://www.aeiginsurance.com/reportclaim.asp>

American Millennium Insurance Company Phone: (973) 628-6060
Fax: (973) 628-6070
Email: amicclaims@citadelrisk.com

American Modern Insurance Group Phone: 800-375-2075
Fax: 513-947-4040

American Property Insurance Company Phone: 848-208-2000
Fax: 848-456-4576
Email: claims@api-nj.com

American Underwriters Phone: (770) 874-0486 ext 3274 (Joe Cason)
Fax: (770) 874-0490
Vanliner- Marcia Hacker- (800) 325-3619 option A
Vanliner Direct fax # (636) 326-0403

Amerihealth Casualty (Purchased by AmTrust) Phone: (866) 272-9267
Fax: (866) 441-5329
Phone: (866)441-5326

AmTrust North America

Reporting Phone: (866) 272-9267
 Follow Up Phone: (800) 777-2249
 Fax: (877) 669-9140
 Email: anaclaimsreporting@amtrustgroup.com

Workers Compensation

Phone: (866) 272-9267
 Follow Up Phone: (888) 239-3909
 Fax: (775) 908-3724 or (877) 669-9140
 Email: amtrustclaims@qrm-inc.com
 WC Providers List: <http://www.talispoint.com/amtrust/external/>

NJ Temporary Disability

New Claims Phone: (800) 728-7028
 Fax: (800) 728-7028
 Email: AmTrustNJTDB@absencesolved.com

Existing Temporary Disability

Phone: (800) 535-2710
 Fax: (800) 584-9303
 Email: DBClaims@amtrustgroup.com

Andover Co.

FirstReport@Andovercos.com
 Agent #1305
 User name: george
 p/w: Devils13 **May have to login through Google Chrome*
 Phone: (800) 225-0770
 Fax: (800) 323-5112
 *We can assign adj co-chose Decker & Associates – (973)258-9300
<https://www.andovercos.com/ReportAclaim.html>

Anglo American Brokerage

Phone: 973-239-7000
 Fax: 973-239-0708

Aon

Phone: (202) 429-8586
 Fax: (847)-953-2651

Applied Underwriters

Phone: (877) 234-4420
 Fax: (877) 234-4425
http://www.auw.com/contact_us.aspx

Appalachian Underwriters, Inc.

Phone: (888) 376-9633
 Fax: (866) 409-3367

**Arch Insurance Company/
 Partners Specialty Group/
 Sedgwick**

CMS- Trucking claims
 Phone: 800-457-7074
 Fax: 800.942.9862
 Email: customercare@ufac-claims.com

Arch Insurance
Company/Trinity Underwriting

Phone: (866) 391-9675
Fax: (973) 404-9002
Email: 4899archtunitowtruck@yorkrsg.com

ARI Insurance Companies

133 Franklin Cov.
Lawrenceville, NJ
Phone: (800) 820-4506
Fax: (800) 314-7636
24 hour line: (800) 820-4506
Email: ari.claims@amtrustgroup.com
<http://www.ari-ins.com/claimsform.php>

AssuredPartners London -
Lloyds Phys Dam.
York Risk Services Group

Phone: (866) 754-9675 - Toll Free
Fax: (312) 332-9873
Phone: (313) 332-9811
After Hours: (800) 831-0638
Email: ChicagoNewLosses@yorkrsg.com
www.yorkrsg.com

Mailing Address:

York Risk Services Group
1 South Wacker Dr., Suite 2940
Chicago, IL 60606

Atlantic Risk

Phone: (201) 661-2307
Fax: (201) 661-7820
Melissa Peligra
E: mpiligra@arspecialists.com
Fax: (201) 661-7820 Via E-Mail: claims@arspecialists.com

[back to top](#)

B

BerkleyNET

Phone: (800) 435-1127
Fax: (866) 275-6320
Email: claims@berkleynet.com

Burn & Wilcox

Phone: 888-855-5056
Fax: 973-630-0946

Bob McCloskey Insurance
(BMI)

Phone: (800)445-3126
Email: bmicustomerservice@bobmccloskey.com

Bollinger Specialty Group

Phone: (866)267-0092

Claim Form: <http://www.bollingerschools.com/myschool/Claim-Forms.aspx?id=21>

back to top

C

Camden Fire Insurance	Phone: 908-766-8640 Fax: 908-766-8643 24-hour line: 877-248-4968
Canal	Phone: (800) 452-6911 Fax: (864) 679-2518 Email: claims.email@canal-ins.com http://canalinsurance.com/report-a-loss/
Cardigan General Insurance Services	Phone: (877) 353-8672 Fax: (818) 449-9099 Email: claims@cardiganclaims.com Mailing Address: 6320 Canoga Ave., 12th Fl. Woodland Hills, CA 91367
Care Providers Insurance Services	Phone: (888) 607-6642 Fax: (916) 384-0965 Email: CPS Claims - CPSclaims@athensadmin.com Churches, Schools, & Family Services: CPSclaims@athensadmin.com
Carolina Casualty	Phone: 800-874-8054 or 904-363-0900 Fax: 866-655-9316 http://www.carolinacas.com/Services/Claims

Chubb Insurance Company

Phone: (800) 252-4670
 WC Phone: (800) 699-9916
 Reporting Fax: (800) 300-2538
 Rush Fax: (757) 222 4013
 24-hour line: (800) 252-4670
<https://extpws09.chubb.com/claims/eloss/index2.html>

When sending add'l info to Chubb after claim is already reported:

Upload directly to claim file:
<https://extpws09.chubb.com/chubbclaims/Extranet/Common/ClaimDocsUpload.aspx>

Eastern Claim Service Center

Address: PO Box 4700, Chesapeake, VA 23327
 Overnight or UPS Address: 600 Independence Parkway, Chesapeake, VA 23320
 Auto Fax: (800) 664-0987
 Property Fax: (800) 664-5358
 Casualty, Environmental, WC & All Others Fax: (800) 664-1765

Specialty Lines of Business: D&O, E&O, EPL and Fidelity

Address: 82 Hopmeadow St., Simsbury, CT 06070-7683
 Fax: (855) 842-1349
 Reporting New Claims: specialtyclaims@chubb.com
 Phone: (860) 408-2000

Clarendon National Insurance

Phone: 800-848-1777
 Fax: 201-368-8690

Citizens Insurance Company of America

Phone: (800) 628-0250
 Fax: (800) 399-4732
 24-hour line: (800) 628-0250
 Towing and Glass Claims Phone: (800) 369-4527
 Platinum Claim Service: 800-799-6977
 Email: firstreport@hanover.com
<http://www.hanover.com/thg/claims/index.html>

CNA

Phone: (877)262-2727
 Email: lossreport@cnaasap.com

Colony

claimreporting@colonyspecialty.com

Commerce & Industry (AIG)

WC Claims Phone: (877)399-6442

Special Reporting for Longshoreman's WC Claims:

The insured has to complete and submit an LS-202 form to the US Department of Labor:

US Department of Labor
Office of Workers' Compensation Program
201 Varick St., Room 740
Post Office Box 249
New York, NY 10014-0249

The LS-202 form also needs to be emailed or faxed to the company:

Email: easternwcnewloss@aig.com

Fax: 866-420-1404

Additional reporting info: www.dol.gov/owcp/dlhwc/**Companion Property & Casualty Insurance**

Phone: (800) 335-5972

Fax: (888) 636-7725

After hours: (800) 393-7196

W/C (800) 335-5972

NJ Office- (856) 380-6550 Phone / (866) 441-5329 Fax

If written through Allstar Financial:

Fax: 243-542-1042

Phone: 855-604-9178

Email: RIS-claims@RISholdings.com**Cowles & Connell********CLAIMS ARE REPORTED TO RPS NOW******

Claims Phone: (800) 842-8352

Phone: (609) 261-0239

Fax: (609) 265-1063

Email: sbrennan@cowlesconnell.com**Crum & Forster**

Phone: (800) 690-5520

Fax: (877) 622-6191

Truckers: FSGHouston NewLosses@cfins.com

Phone: (800) 392-1970

Auto Physical Damage: autonol@cfins.comLiability: liabilitynol@cfins.comProperty: propertynol@cfins.comUmbrella: umbrellanol@cfins.comManagement & Professional Liability: maps nol@cfins.comProduct Recall: coverxclaims@coverx.comMarine & Energy: liabilitynol@cfins.com

Crump

Trucking Claims handled by Fire Star
 Phone: (800) 444-8474
 Email 1st report: carol.reeves@5starsp.com

Other Claims
 Phone: (212) 232-5500
 Email 1st report- danequa.george@crumpins.com

Cumberland Insurance Company

633 Shilon Pike
 Bridgeton, NJ 08302
 Phone: (800) 232-6992
 Fax: (856) 391-1328
 Or claims@cumberlandgroup.com
<http://www.cumberlandgroup.com/claimsreport.aspx>

After Hours:
 NJ & PA (866) 794-6398
 Del & MD (866) 794-6399

[back to top](#)

D

D.C. White Agency

Phone: 800-432-6608
 Fax: 404-473-1650
 24-hour line: 800-521-6155

Delos/Starr Indemnity

First Reports through North American Risk Services
 Fax (866)261-8507
 Phone- (800)315-6090
reportclaim@narisk.com

Student Accident: Handled by Health Special Risk, HSRI
 Phone: (866)345-0974

Website for claim forms:
<https://www.hsri.com/claim-forms.jsp>
 under STARR- Special Risk

[back to top](#)

E

Encompass Insurance 721 US Hwy 202-206, Ste. 330
 Bridgewater, NJ 08807
 Phone: 1-800-588-7400
 First reports: Fax: (866) 286-5221
 Fax tow bills: (732) 951-6001

Essex Insurance Company Phone: (800) 326-7535
newclaims@markelcorp.com

[back to top](#)

F

Farm Family Phone: 24-Hour Claims Reporting (800) 948-3276
 To report a Life Insurance or Disability Income Insurance claim please call (800) 833-3422.
 To report a Workers' Compensation claim, please call (877) 383-7019.

Federal Insurance Company Phone: (800) 252-4670
 Fax: (800) 300-2538
 24-hour line: (800) 252-4670
***See Chubb**

Fidelity Mohawk Insurance Company Phone: 973-948-3120
***See Franklin Mutual**

Fidelity National Property & Casualty Phone: 800-725-9472
 Fax: 877-270-4329

Fireman's Fund Insurance Company Phone: 888-347-3428
https://www.firemansfund.com/home/policyholders/claim_center/claimcenter

First Mercury Insurance Company Phone: (800)762-6837
 Fax: (248)357-5036
 Email: claimsfax@firstmercury.com

Franklin Mutual Insurance Company Phone: (973) 948-3120
 Fax: (973) 948-7190
 24-hour line: (800) 842-0551 (option 4)
 Email: newclaim@fmiweb.com
https://www.fmiweb.com/html/claim_form.cfm

**Foremost Insurance
Company**

Phone: (800) 527-3907 (24 hours)
Fax: (877) 452-3957
Business Claims Email: mybusiness.claim@foremost.com
<https://www.foremost.com/claims>
W/C Phone: (866) 967-5256

Freberg Environmental

Phone: (303) 534 1171
Fax: (303) 623 8101
Phone: 800-377-4152 ex. 2124
Fax: (800)748-6159
Email: kblodgett@feiinsurance.com
<http://www.feiinsurance.com/Home/Claims>

FTP, Inc.

Phone: (732) 679-3700 x 321
Fax: (732) 679-6928
Personal Auto: (201) 729-0200
<http://www.ftpins.com/Claims.htm>
Send Claims to:
Colleen Ocello: cocello@ftpins.com
Nicole Moschitta: nmoschitta@ftpins.com
Fax Number (732) 679-6928

[back to top](#)**G****Germantown Insurance
Company**

Phone: 800-269-1409
Fax: (215) 627-8871
Email: clams@contributionship.com

G & G Underwriters

First Reports through:
North American Risk Services Fax: (866) 261-8507
Phone: (800) 315-6090
Email: reportclaim@narisk.com

GMI

1065 Five Points Rd
West Chester, PA 19382
Phone: 1-800-608-1010
Fax: (610) 692-2280
<http://www.corporateclaims.net/submit-a-claim>

**Gowrie Group
(Gowrie, Barden & Brett)**

Phone: 800.262.8911 to report or discuss your claim (after hours, press option #6, and you will reach our live 24/7 customer service center).
Fax: (860) 399-3696
Email: deneceh@gowrie.com

Granite State Insurance Company

Claims under policies issued by Granite State Insurance Company, New Hampshire Insurance Company or Illinois National Insurance Company may be reported to:

E-mail: yorkclaimsintake@york-claims.com

Fax: 973-404-1040

Telephone: 1-866-391-9675 (YORK)

Claims under general liability policies issued by Lexington Insurance Company may be reported to:

E-mail: lexgeneralliability@chartisinsurance.com

Fax: 1 (866) 542-8028

Granite State Insurance Company / Irwin Siegel Agency

Phone: Follow up: (877)873-9972

24 Hr. Line: (866)216-1489

Fax: (866)477-3609

Email: irwinsiegelclaims@aig.com

Great Northern Insurance Company

Fax: (800) 300-2538

24-hour line: (800) 252-4670

***See Chubb**

Greater New York Insurance Company (GNY)

377 Summerhill Rd
E. Brunswick, NJ 08816

Property Claims:

Email: propertyclaims@gny.com

Phone: (212) 683-9700

Fax: 212-532-8018

After Hours: 855-276-1271

Workers Compensation Claims:

Email: MacdonaldP@us.innovation-group.com

Fax: 866-853-8465

Liability:

Email: LiabClaimNJ@gny.com

Fax: 732-238-3781

Phone: 732-2538-6300

First reports called should be reported online @ www.gny.com

Great American Insurance Company**Truck & Physical Damage:**

Phone: (800) 297-1971
Fax: (877) 335-8910
24-hour line: (800) 297-1971
Email: wriemen@gaig.com

Inland Marine & Property:

Phone: (800) 584-0835
Fax: (800) 811-4751
<http://www.greatamericaninsurancegroup.com/Agent-Services/Pages/Claims.aspx>
Email: jschaad@gaig.com & pimclaims@gaig.com

Grisham & Associates

Phone: (770) 389-1600 or (800) 241-5677
Fax: (770) 389-0433
Email: claims@greshaminc.com
Terri Russell, Claims Manager: trussell@greshaminc.com
Tessa Cochran, Claims Assistant: tcochran@greshaminc.com

Grundy Agency

Phone: (800) 338-4005

Guarantee Insurance Company

Report Phone: (866) 479-1554
Follow Up Phone: 877-886-4334
Fax: (321) 206-4525
Email: claims@patnat.com

Guard Insurance Group

Reporting/ 24-hour line: (888) 639-2567
Claims Department: (800)673-2465
Email: claims3@guard.com

[back to top](#)

H**Hallmark Specialty Insurance Company**

Phone: (800) 677-5170
Email: claims@hallmarksu.com

Hanover Insurance Company Hanover New Jersey Insurance
 Phone: (800) 628-0250
 Fax: (800) 399-4734
 24-hour line: (800) 628-0250
 Email: firstreport@hanover.com
 Towing and Glass Claims Phone: (800) 369-4527
 Workers Compensation Claims Fax: (800) 762-7788
 WC Email- WCNEWLOSSES@hanover.com
<http://www.hanover.com/thg/claims/index.html>

Hartford Insurance Company Phone: Agent first report (800) 327-3636
 Fax: (866) 861-2513
 24-hour line: (800) 327-3636
 Email: HFPclaims@thehartford.com
<https://www.thehartford.com/claims>

Inland Marine:

Phone: (800) 585-0722
 Fax: (800) 347 8197
 W/C: (888) 525-2652

Financial Products

Phone: 212-277-0414
 Fax: 212-277-0945

Flood: (800) 787-5677

Harleysville Insurance Phone: (800) 892-8877
 Glass Phone: (877) 612-6185
 Fax: (800)441-4118
 Flood Phone: (800) 421-3535
 Email: fnol@harleysvillegroup.com
 Report Online: https://www.harleysvillegroup.com/cont/cont_1.html

Hartford Steam Boiler Phone: (888) 472-5677
 Fax: (888) 329-5677
 Email: new_loss@hsb.com
<http://www.hsb.com/HSBGroup/>

Hiscox Phone: 866-424-8508 (please have your policy number on hand when calling)
 Fax: (212) 922-9652
 Email: HiscoxClaims@hiscox.com
 520 Madison Ave. 32nd Fl.
 New York, NY

back to top

I

IFA	<p>report thru website or fax Phone: (732) 815-2105, 1-877-432-2277 Fax: (732) 815-1779 Email: claims@ifaauto.com http://www.ifaauto.com/faq/claims.asp</p>
Insurance Company of the State of Pennsylvania	<p>Phone: (800) 426-3168 Fax: (866) 797-1077</p>
Insurance Company of the West	<p>Phone: (877)442-9669 Fax: (858)436-8916 Email: FirstNotice@icwgroup.com</p> <p>Mailing Address: First Notice of Loss PO Box 509039 San Diego, CA 92150-9039</p>
Insurtec	<p>Phone: (800) 606-0621 Fax: (866) 606-0620 http://insurtecinc.com/claimscenter/submitclaim.php</p>
Interstate Insurance Mgmt	<p>Phone: (800) 452-0297 Fax: (814) 255-6010 Email: claims@interstate-insurance.com http://www.interstate-insurance.com/claims.php</p>
Interstate Mtr Carriers	<p>Phone: (732) 431-5100 Fax: (732) 431-4753 http://interstatemc.com/ClaimsReport</p>

back to top

J

James River	<p>Phone: (804) 289-2712 Fax: (804) 420-1058 Email: New.Claimsnotices@jamesriver.com http://www.jamesriver.com/claims</p>
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Jimcor

Phone: (800) 334-0474
Fax: (201) 573-8820
Email: claims@jimcor.com
<http://www.jimcor.com/Claims>

[back to top](#)

K

Knightbrook

Knight Management Insurance Services
(888) 333-8198 toll-free
(323) 954-5330 via fax
kmisclaims@knightcompany.com

[back to top](#)

L

Lancer Management Company

24-hour line: (800) 521-6155
Phone: (440)473-1634
Phone (Claims on West Coast): (360) 896-7197
Phone (Claims on East Coast): (440) 473-1634
Fax: (440) 473-1650
Email: firstreportsplainview@lancerinsurance.com
<http://www.lancer-ins.com/claims-reportingclaim.htm>

Landmark American Ins. (RSUI Group)

Phone: 800-818-5619
Fax: 404-231-3755
Email: reportclaims@rsui.com
<http://www.rsui.com/claims>

Lexington Insurance (an AIG Company)

Phone: (800) 931-9546
Email: lexprimaryfnol@aig.com

Healthcare Liability Claims:
Fax: (877) 430-5356
Email: healthcareFNOL@aig.com

Liberty Insurance Corporation

Liberty Mutual Group
 Phone: 1-800-225-2467
 Fax: (603)422-0105
<http://www.libertymutual.com/claims-insurance/report-claim-online>

Liberty Mutual – Commercial Claims

Phone: 800 362 0000
 Email: clclaimreports@libertymutual.com

Lincoln General Insurance

3501 Concord Rd
 York, PA 17402
 Phone: (800) 395-7489
 Fax: (717) 751-0144
<http://www.lincolngeneral.com/claims/default.aspx>

back to top

M

Magna Carta

See Public Service Mutual
 Phone: 888-663-7275
 Fax: 888-860-6294
claims@mcarta.com

Marine Underwriters

Phone: (800) 631-2147
 Fax: (800) 548-0501
 Email: claims@marineunderwriters.com
<http://www.marineunderwriters.com/filing-a-marine-insurance-claim/>

Markel

Phone: (800)362-7535
 Email: newclaims@markelcorp.com
<http://www.markelinsurance.com/file-a-claim>

Massachusetts Bay Company

Phone: (800) 628-0250
 Fax: (800) 399-4732
 24-hour line: (800) 628-0250
***See Andover**

McGowan Programs

Phone: (440) 333-6300 Ext. 3638
 Email: Claims@mcgowancompanies.com
 Email 2: Michele Blogna - Mblogna@mcgowancompanies.com

Mercer/ United Fire Group

Phone: (800) 223-0534

Fax: (888)514-9190

Email: NewClaims@UnitedFireGroup.com

<https://www.unitedfiregroup.com/Policyholders/ClaimInfo/ReportClaim.aspx>

Mailing Address:

United Fire Group

PO Box 73909

Cedar Rapids, IA 52407-3909

Mercury Insurance Group

Phone: (800) 503-3724

NJ Phone (800) 987-2032

Fax: (866) 430-3311

<http://www.mercuryinsurance.com/auto-insurance-claims/how-to-file-insurance-claim.html>

Metcom Excess

*****All Claims to be Reported to RPS******

Phone: (800) 521-1717

Fax: (201) 641-6566

Email: claims@metcomexcess.com

Coleen McCloskey 201-853-1370 cmramadan@metcomexcess.com

Metlife

Phone: (800) 854-6011

Phone- Glass: (800)842-0830

Fax: (866)743-1546

http://www.metlife.com/individual/insurance/auto-insurance/claim_center.html#details

Morstan General Agency

Phone: (516)488-4747

Fax: (516)302-8050

Claims are handled in the Long Island office

hrivera@morstan.com

Phone: (516) 488-4747 Ext: 3226

Fax: (516) 302-8050

[back to top](#)

N

Narragansett Bay Insurance Company

Phone: (800) 343-3375

National Casualty Company
(Scottsdale, RPS Ins-Yanoff
Companies)

Phone: (800)423-7675 opt. 1
Email: SICReportALoss@Scottsdaleins.com

National Continental
Insurance Company

Phone: (440) 461-5000
Fax: (888) 228-8751
***See Progressive**

National General/Integon

Phone: (877) 729-1925
Report Online: <http://claims.nationalgeneral.com/report-claim>
GWP Policies: claims@srmclaims.com
Phone: (925) 800-3048

National Indemnity
Company

Phone: (800) 356-5750
Fax: (402) 916-3031
Email: claims@nationalindemnity.com
Mail: PO Box 31361, Omaha, NE 68131-0361

National Insurance Program

Phone: (800) 787-2851
Fax: (877) 784-5329

National Interstate Insurance
Company

Phone: (800) 929-0870
Fax: (330) 659-8909
Email: newclaims@natl.com
<http://www.nationalinterstate.com/Services/Claims.aspx>

National Liability & Fire
Insurance

Phone: 201-368-8055
Fax: 201-368-8690
Workers Compensation:
Phone: (844) 229-9288
Email claims@nlf-info.com
Website: www.nlf-info.com

National Transportation
Adjusters

Phone: 480-659-5306
Fax: 480-659-5365
Email: NewClaim@ntai.org

National Union Fire
Insurance Company

Phone: (866) 642-5246

Nationwide Mutual
Insurance Co.

Phone: (800) 421-3535
Email: enewloss@nationwide.com

Navigators Insurance Company

Phone: (855) 444-4796
 Fax: (847) 285-9003
 Email: newloss@navg.com

NBIS

Phone: (888) 567-7285
 Commercial Claims Email: newcommercialclaims@nbis.com
 Residential Claims Email: newclaims@nbis.com
<http://www.nbis.com/Contact/ReportAClaim.aspx>

New Jersey Schools Insurance Group (NJSIG)

Phone: (609) 386-6060
 Fax: (609) 386-2188
 Email: froi@njsig.org
<http://www.njsig.org/reportclaim.php>
<http://www.njsig.org/employeephone/claimscontacts.pdf>

WC Claims - Handled by QualCare:
 Phone: (800) 425-3222

E&O Claims - Handled by Summit Risk Services:
 Follow Up Phone: (215)443-3561
 Phone: (215)443-3596
 Email: NJSIGCLAIM@SUMMITRISK.com

NJM

Phone: (609) 883-1300
 Toll Free: 800-367-6564
 Fax: 609-671-9258
<http://www.njm.com/Auto/Insurance-Claims-Information.asp>

NJ Ins Underwriter

Phone: (973) 622-3838
 Fax: (973) 297-5032
<http://www.njiua.org/claims.html>

NJ PAIP

Phone: (856) 722-0030
 Must have VIN # to see which carrier policy has been assigned too.

New Hampshire Insurance Company (AIG)

Phone: (877) 399-6442
 Property & Casualty Fax: (866) 797-1027
 Email: atlpnewloss@aig.com
 Workers Compensation Fax: (866) 420-1404
 Workers Compensation Email: easternwcnewloss@aig.com

New Jersey Skylands Insurance/ One Beacon

Phone: (888) 855-4622
 Fax: (800) 924-0273
 24-hour line: (888) 855-4622
 Roadside Assistance: (866) 247-4674
<http://www.njsi.com/services/claims.aspx>

New York State Insurance Fund

Phone: (888) 875-5790
 Fax: (212) 587-3025

Norfolk & Dedham Group

First reports FAX: (866) 704-9778
 Fax: (781) 329-1818
 24-hour: (800) 688-1825
 Glass Claims: (800) 282-1123
 WC Claims Phone (877)262-5712 - No longer TPA 01/01/16
 Preferred w/c providers: www.broadspireppo.com
 WC Claims Phone: (877)458-2312 - Beginning 01/01/16
 WC Fax: (877)458-3557
 WC Inquiry:
 Medical Only: (800)962-3138
 Lost Time: (800)346-1129

Northfield Insurance Company

Phone: (800) 328-5972
 Fax: (800) 251-7704 or (651)310-4949
 24-hour line: (800) 328-5972
 Email: nccc@northlandins.com

NTA General Insurance Agency

Phone: (800) 597-6148
 Fax: (925) 449-1100
 Email: NTA-Claims@ntageneral.com
 Email: Claim@grmclaims.com

NY Marine & General Insurance Company (Prosight)

Phone: (800) 774-2755
 Fax: (800)326-2864
 Email: claims@prosightspecialty.com

[back to top](#)

O

Occidental

Phone: 866-969-3899 (policies beginning w/BA) or 888-389-0598
 Fax: 919-831-8163
 24-Hour claim reporting line: 866-969-3899
new.loss@iatinsurance.com

Ohio Casualty Insurance Company/ Peerless

Peerless-24 hours Phone: (800) 522-7152
 24-hour line: (866) 255-5530
 Fax: (866) 282-5399

OneBeacon Insurance Company

Phone: (866) 279-7688
 Fax: (888) 299-5942
 24-hour line: (877) 248-3455
<http://www.onebeacon.com/OneBeacon/pages/services/claims.page>

back to top

P

Palisades/Plymouth Rock

Phone: (800) 437-3535
 Phone Glass Department: (866) 443-3507
 Fax: (908) 790-7856
 Fax Tow Bills: (800) 517-0538
<http://www.plymouthrocknj.com/claims-assistance>
 Email Tow Bills: towclaims@plymouthrock.com

Peerless

Phone: (800) 522-7152
 Fax: (877) 321-9885
peerlessnewloss@peerless-ins.com

PSG – Partner Specialty

Phone: (973) 825-7672
 Fax: (973) 593-0137

P.C.I.C / Philadelphia Contributionship

Phone: 800-269-1409
 Fax: (215) 627-8871
claims@1752.com

Penn National / Founders Insurance Company

Customer Service Phone: (800)766-2245
 Fax: (866) 523-0583 – NJ claims only
 E-mail: clmmail@pnat.com – Any claim

Philadelphia Indemnity Insurance Company

Phone: (800) 765-9749
 Fax: (800) 685-9238
<https://www.phly.com/aboutphly/Claims/>

Philadelphia Insurance Company

Phone: (800) 765-9749
 Fax: (800) 685-9238
 Email: claimsreport@phly.com

PMA Companies / Pennsylvania Manufacturers' Association Insurance Co.

Phone: (888) 476-2669
 Fax: (888) 329-2721

Praetorian	Phone: 1st Reports NJ (800) 848-1777 including w/c Fax: (201) 368-8690
Preferred Mutual	Phone: (800) 333-7642 Email: claims@preferredmutual.com
Preserver	Phone: (201) 291-2000 Fax: (888) 291-6262
Protective Insurance Company	Phone: (800) 218-7076 Fax: (317) 636-3483 Email: claims@protectiveinsurance.com
Prime Property & Casualty Insurance	Phone: (877) 585-2849 Fax: (877) 452-6909 Email: cda@primeis.com http://www.claimsdirectaccess.com/claims/
Privilege Underwriters Reciprocal Exchange (PURE)	Phone: (888) 813-7873 Email: claims@pureinsurance.com https://www.pureinsurance.com/services#claims
Progressive Casualty Insurance Company	(DO NO FAX 1st reports) First Reports: 888-502-8330 24-hour line: (800) 925-2886 Glass Claims: 800-287-5078
ProSight	First Reports Fax: 800-326-2864 Phone: 1-800-774-2755 <ul style="list-style-type: none">• Press 1 to report a claim• Press 3 to inquire about a claim Email: claims@prosightspecialty.com
Providence Mutual Fire Insurance	Phone- (877)763-1800 Fax- (401)822-1921 http://www.providencemutual.com/claims-services/claim-form
Public Service Mutual	Phone: (212)591-9313 claims@mcarta.com
Pump Programs	Phone: (866) 391-9675 Fax: (866) 336-6787 ThePumpPrograms@yorkrsg.com Client Code for QBE Pump Program: 5311 *See Willis

[back to top](#)

Q

QBE
 Phone: (877) 308-5143
 Fax: (615) 541-4171
 First Report e-mail: qbeclaims@qrm-inc.com

QualCare
 Phone: (800)425-3222

Quaker Special Risk
 Phone: (732) 223-6666 Ext. 2225 (Maria)
 First Report: claims@qsr-insurance.com

[back to top](#)

R

Risk Placement Services -
 CM&M / RPS Ins.
 Phone: (844) 777-8323
 Fax: Claims (844) 777-6267
 Email: rps_claims@rpsins.com
<https://my.rpsins.com/claimsfnol>

RLI Insurance
Transportation Claims:
 Email (preferred): Tran.Claim@rlicorp.com
 Fax: 866-328-0833
 Phone: 888-754-4221
 Non-Business Hours Emergency Phone: 800-621-5410

All Other Claims:
 Email (preferred): new.claim@rlicorp.com
 Fax: 866-692-6796
 Phone: 800-444-0406
<http://rlicorp.com/contact/claims/default.asp>

Rochdale Insurance
 Company
 Phone: (866) 272-9267
 Fax: (877) 669-9140
 Follow up phone: (888)239-3909
 Email: amtrustclaims@qrm-inc.com

RSUI Indemnity Company
 (RSUI Group/ Landmark
 American)
 Phone: 800-818-5619
 Fax: (404) 231-3755
 Email: reportclaims@rsui.com
<http://www.rsui.com/claims>

[back to top](#)

S

Safeco

Phone: (800) 332-3226
Fax: (866) 378-3661
<http://www.safeco.com/claims-center>

Scobie Group

Phone: (800)444-4824
Email: claims@rWSCobie.com

WC Claims with Chubb/UBI Trucking:

Phone: 888-467-9675- REPORT
Phone: 866-391-9675- Follow up
Fax: 866-695-3651
Email: york@mcmcllc.com
Client Code: 4850
<http://www.rWSCobie.com/claims.php?letter=A>

Scottsdale

Phone: 800-423-7675
Fax: (480) 483-6752
Email: SICReportALoss@Scottsdaleins.com
If policy is w/RPS – report to RPS
https://www.scottsdaleins.com/public/insurance_products/report_claim.jsp

Selective Insurance

Phone: (866) 455-9969
Fax: (877) 352-6541
Selective Flood: (877) 348-0552
<http://www.selective.com/customer-support/contact-us.aspx>

Smith, Bell, and Thompson

Phone: 802-658-4600
Fax: (802) 658-6191

Specialty Insurance Agency

Phone: 732-701-8900
Email first reports: newclaim@specialtyagency.com

Starr Indemnity

Handled thru NAR
Phone: (800) 315-6090
Fax: (866) 261-8507
Email: reportaclaim@narisk.com
<http://www.narisk.com/partnerEtools.php>

Starr Indemnity / Delos

First Reports through:

North American Risk Services Fax: (866) 261-8507

Phone: (800) 315-6090

reportclaim@narisk.com

Student Accident:

Handled by Health Special Risk, HSRI

Phone: (866) 345-0974

Website for claim forms: <http://www.hsri.com/claim-forms.jsp>

Under Starr-Special Risk

State National

Phone: (800) 398-6465

Fax: (816) 943-1149

If handled through Appalachian:

Phone: (888) 376-9633 or (866) 984-3316

Fax: (866) 915-6917

W/C-Phone: (866) 897-2143-through Praetorian

If handled through US Administer

Phone: (866)984-3316

Fax: (866)647-0620

If handled through TUMI – Trinity Intermodal

tumiclaims@athensadmin.com

Phone: (888) 462-9627

Claim Follow Up: (800) 677-7896

Fax: (916) 384-0965

State Street Claims (TCS)

Phone: (516) 433-7072

Fax: (516) 433-7255

SVA - Bell and Clements

newclaims@bellandclements.co.uk

Swett & Crawford

Phone: (207) 774-3857 or (800) 492-0762

Fax: 207-772-3528

Florida office: Phone: (800) 874-8053

Fax: (904) 363-8097

Swyfft

Phone: (855) 542-0917

Fax: (866) 261-8507

Email: reportclaim@narisk.com

Website: www.swyfft.com/claims

Mail:

North American Risk Services

PO BOX 166002

Altamonte Springs, FL 32716-6002

[back to top](#)**T****TCS (State Street Claims)**

c/o WWCMS

Phone: (516) 433-7072- Scott Stedman will be the adj for all claims

Fax: (516) 433-7255

Email: newloss@statestreetclaims.com**Technology Insurance Company/Amtrust NA**

Phone: (866)272-9267

Fax: (877)669-9140

Main # for follow ups: (888) 239-3909 option 0

First Reports: Amtrustclaims@qrm-inc.com**Florida Only:**

Phone: (888) 225-2442

Fax: (561) 241-3257

First Reports: Amtrustclaims@qrm-inc.com**The Charter Oak Fire Insurance Company**

Phone: (800) 832-7839

Fax: (877) 784-5329

See Travelers*The Cincinnati Insurance Company**

Phone: (877)-242-2544

Email: <https://bit.ly/2QMaS4r>

Mailing Address: P.O. Box 145496

Cincinnati, OH 45250-5496

The Princeton Agency

Phone: (866) 272-9267

Fax: (877) 669-9140

The Travelers Indemnity Company

Phone: (800) 832-7839

Glass Department: (866) 878-4527

Fax: (877) 784-5329, NJ Personal Auto Claim Fax: (877) 784-5329

Flood Phone: (800) 505-0193

Email: First.report@travelers.comwww.travelers.comWC Provider's List: www.mywcinfo.com**Travelers Indemnity Company of CT****TOPA Insurance Company**

Phone: (877) 353-8672

Fax: (310) 286-7495

Email: claims@topa-ins.com**Tower Group Companies**

Claims First Report Phone Line: (888) 856-5522

Claims First Report Fax: (888) 291-6262

Claims General Inquiry: (888) 856-5522 or twrclaims@twrgroup.com<http://www.twrgroup.com/claims>

TransGuard

Phone: (800) 474-2526
 Occ/acc fax: (630) 864-3582
 w/c fax: (630) 864-3583
 PD/non-trucking liability
 Phone: (800) 237-0062
 Fax: (630) 864-3581
 Claims Reporting Email: claims.transguard@IATinsurance.com
<http://www.transguard.com/Claims-Center>

Tri State General

Phone: (800) 556-7894
 Fax: (410) 219-7918

Trinity Underwriting (TUMI)

Email: tumiclaims@athensadmin.com
 Reporting Phone: (888) 462-9627
 Follow-up Phone: (800) 677-7896
 Fax: (916) 384-0965

Twin Light

Phone: (877) 894-6467
 Fax: (908) 219-5060

[back to top](#)

U

United Fire

Phone: (800) 223-0534
 Fax: (888) 514-9190
 Email: NewClaims@UnitedFireGroup.com
<https://www.unitedfiregroup.com/Policyholders/ClaimInfo/ReportClaim.aspx>
 Mailing Address: United Fire Group, PO Box 73909, Cedar Rapids, IA 52407-3909

USF & G

Phone: (800) 787-2851
 Fax: (888) 329-8734
**See Travelers*

U.S. Fidelity & Guaranty Co.

Phone: (800) 832-7839
 Fax: (877) 784-5329
www.Stpaultravelers.com
**See Travelers*

USLI

Phone: (888) 875-5231
 Fax: (610) 687-9398
 Or report to: newlosses@usli.com
<https://ezpay.usli.com/PublicPolicy/ReportClaim/>

US & Overseas

Phone: (908) 964-5950

	Fax: (908) 964-9487
Utica National Insurance Group	Phone: (800)216-1420 Fax: (888) 538-2018 First Report – claimsnewreport@uticanational.com http://www.uticanational.com/Insurance/claims/claims-main

back to top

V

Venbrook/Knightbrook	Phone: 888.333.8198 Fax: 323.954.5330 Email: KMISclaims@knightcompany.com Mailing address: 4751 Wilshire Blvd., Ste. 111, Los Angeles, CA 90010 http://www.knightbrook.com/contact.aspx
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Vigilant Insurance Company	Phone: (800) 252-4670 Fax: (800) 300-2538 24-hour line: (800) 252-4670 *See Chubb
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back to top

W

Wells Fargo Insurance Services	See Commerce & Industry Ins Co.
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Wesco Insurance Company	See Amtrust
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Western World	Phone: (888) 847-8600
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Willis	Claims handled by York for PUMP Program Phone: (866) 391-9675 Fax: (866) 336-6787 Email: ThePumpPrograms@yorkrsg.com To expedite the handling of your newly reported loss, please be sure to include your YORK Client Code 5311 for QBE PUMP Program with each new loss report!
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Claims handled by York for WasteHaulerGuard

Phone: (866) 391-9675

Fax: (800) 973-3942

Email: wastehaulerguard@yorkrsg.com

Address:

York Claims Service, Inc.

99 Cherry Hill Rd., Ste. 102

Parsippany, NJ 07054

Client Code 3286gre

Wright Flood

Phone: (800)725-9472

Fax: (877)270-4329

<http://www.wrightflood.com/claims.html>

[back to top](#)

Y

York Risk

E-mail – Preferred reporting: yorkclaimsintake@yorkrsg.com

Fax: (877) 927-8439

After Hours: (800) 835-8179

Phone: 866-391-9675

<https://www.yorkrsg.com/index.php/claims-administration>

[back to top](#)

Z

Zurich North America

Phone: (800) 987-3373

Fax: (877) 962-2567

Email: usz.carecenter@zurichna.com

<https://webclaims.zurichna.com/#/claims>

Zurich Life

Phone: (800) 987-3373

Fax: (719) 262-2166

<http://www.zurichlife.ie/claims/home.jsp>

Zack Cooper

First reports: carellano@mahoneygroup.com

Phone: (323) 201-3752

http://www.zcooper.com/ZCA_reportclaim.php